



COMPOSITE DOORS AFTER CARE

Please read the following carefully

Brass Items

Solid brass items such as knockers have a lacquer coating that will degrade with exposure, the breakdown of the lacquer results in black or green spots; regular shining with Brasso wool will remove the lacquer over time and restore its shine. However, to achieve an immediate solution the brass items need to be removed from the door and cleaned with Nitromors Paint Remover (it's been found that some brands of nail varnish remover have achieved the same result as Nitromors) then washed, shined and refitted to the door. Read the instructions on the Nitromors Paint Remover before using it. **THIS IS ONLY SUITABLE FOR SOLID BRASS ITEMS. DO NOT TRY THIS WITH ANODIZED ITEMS.** Check your delivery note or invoice to see which type of hardware was fitted to your door.

Maintaining the Paint Finish

Clean the door with **WARM SOAPY WATER ONLY** and use liquid car polish (not wax) to help maintain the gloss level of the paint work on the door and frame, more often in sun exposed areas. Follow the manufactures instructions on the car polish container and use a soft short bristle brush to complete the shining; this will reach into the embossed wood grain thus giving a shine to the whole door.

Repainting your Door

The door and hardwood frame can be repainted at any stage using good quality paint from your local hardware/decorating shop. To repaint the door and frame, first rub the door and frame down with a fine steel wool and then clean with a soft cloth and some white spirit. Apply the top coat as you would onto timber, there is no need to undercoat. The majority of doors are painted using a colour code called a RAL number, this allows other paint suppliers to mix paint for the doors. Any good quality water based exterior paint is suitable from your local hardware.

Maintaining Stained Doors

To reinvigorate stained doors a liquid neutral car polish is recommended. Apply the polish as recommended on the container and use a soft short bristle brush to complete the shining, this will reach into the embossed wood grain thus giving a shine to the whole door. This should be performed at least twice a year. Prior to polishing, small scratches and marks can be repaired using a selection of permanent markers using a light brown marker for the base colour and then after it has dried use a fine pointed black marker to mark in the wood grains. Full stain restoration kits are available to purchase from Weatherglaze Arctic Doors.

Moving Parts

Locks, handles and hinges should be cleaned and lubricated periodically (Vaseline is a suitable lubricant) especially in the case of new build, it should be done when the construction work is completed, as dust and moisture can inhibit the performance of these components.

Adjusting the Hinges

Most of the door-sets that are supplied have adjustable hinges and may require adjustments after a period of time due to normal wear, and in some new builds due to works carried out around the door. These hinges are easy recognized as the frame component is mounted on the rear of the frame. On either side of the frame component after removing the dust caps there are two adjustment screws that will adjust the gap between the door leaf and the frame (this gap is noticeable when the door is in the closed position approximately 4 mm), using a suitable sized Allen key. Further adjustments to the height of the door can be made by removing the dust cover. Compression and left to right adjustments can be made by removing the dust cover on top of the same component by turning the allen stud through 360 degrees to achieve the desired result. When adjusting the hinges it is advisable to adjust all the hinges accordingly on the door to ensure proper alignment.

IMPORTANT: SOMETIMES SHORTLY AFTER INSTALLATION, IN PARTICULAR IN NEW BUILD, THE HINGES MAY NEED ADJUSTMENT. FOLLOW THE INSTRUCTIONS ABOVE TO DO THIS.

Lock Frame Keeps

Lock keeps can also be adjusted for ease of use, loosening the Philips head screws in the lock receivers (mounted on the frame) and pushing the receivers forward and then tightening will lead to a better air seal around the door, but may make the lock stiffer to use, some Vaseline or similar substance on the dead bolt latch and hooks of the lock will make it easier to use.

Threshold System

The threshold should be inspected every couple of weeks and any debris removed that may block the drain holes along its front especially after major building work. The threshold is designed to trap any water that might penetrate the outer seals and drain that water back outside. It is important that these holes and the outside channels are kept clear at all times.



Weatherglaze Composite Door Warranty / Terms and Conditions

1. Title to all goods supplied and fitted remains the property of Weatherglaze Systems Limited until paid for in full. If for whatever reason an order is cancelled in production payment of 80% of the value of the order is required.
2. Weatherglaze Systems Limited will not be responsible for any loss or damage caused by late deliveries.
3. Any changes to the order while at the manufacturing stage will impose an extra charge relative to the change required.
4. Terms of payment are strictly cash or Bank Draft on delivery or on completion of fitting or the door unit.
5. Solid brass items such as knocker have a lacquer coating that will degrade with exposure, (see our website www.weatherglaze.ie for maintenance information).
6. The doors and hardwood frame can be repainted at any stage using good quality water based exterior paint from your local hardware/decorating shop. To repaint the door and frame, first rub the door and frame down with a fine steel wool and then clean with a soft cloth and some white spirit. Apply the top coat as you would onto timber, there is no need to undercoat.
7. Clean the door with **WARM SOAPY WATER ONLY** and use liquid car polish (not wax) to help maintain the gloss level of the paint work on the door and frame, more often in sun exposed areas.
8. Locks, handles and hinges should be cleaned and lubricated periodically (Vaseline is a suitable lubricant) especially in the case of new build it should be done when the construction work is complete as dust and moisture can inhibit the performance of these components.
9. All door leafs are warranted for 5 years. The warranty covers splitting or cracking or delaminating or bowing with a tolerance of ± 3 mm. The warranty only covers the cost of the door leaf and does not cover any other costs related to the replacement of the door leaf i.e. labour or repainting. The tolerance of ± 3 mm that is allowed for bow or twist in the door leaf itself is within British Standards.
10. The lock, hinges and handles have a 1 year manufacturer's warranty for ordinary domestic use, the warranty is for supply only, labour costs are not included.
11. Trade Sales – the warranty only covers parts from the date of purchase; a charge will apply to all call-outs.
12. Call outs are charged at a minimum € 100.00. However, in the event of a manufacture defect or component failure within 6 months of purchase, the call out charge will not apply.
13. The factory finished paint / stain system on the door leaf has a life expectancy of over 10 years and is under warranty for a period of 5 years. The warranty covers for peeling or flaking, it does not cover for fading. In the event of paint failure a suitable alternate brush applied paint will be supplied to the customer with the necessary instructions for application. The paint warranty will be void if the aftercare instructions are not followed i.e. the door should be cleaned and polished once a year to maintain its gloss level and colour using a liquid car polish (not wax). The warranty covers for supply only, labour costs are not included.
14. Hardwood frames are not warranted but have a life expectancy of 25 years or more in normal conditions. Repainting of the hardwood frame will vary depending on exposure, typically 3 – 6 years.
15. All double glazed glass units are covered for a period of 5 years. This cover the cost of the unit, it does not cover the labour costs of replacing it. All glass decorations are not warranted. It's important to use **ONLY SOAPY WATER** to clean decor glass, **do not** use any other cleaning agents as they affect the coating on the lead work.
16. Weatherglaze strive to match the door and frame colours, inconsistencies / variations in colour between the door and frame, and / or panels do occur. This is due to the different materials and paint systems used. It can also occur within a hardwood frame itself as the colour of the wood naturally varies. Weatherglaze Composite Doors will not be responsible if the door and frame colour does not match. Mismatching is often more noticeable in particular with lighter stains. We cannot guarantee that the Woodgrain uPVC frame will match the composite door.
17. Every effort will be made to comply with items shown in our brochure and the details of specific orders, but it may be necessary to change specification without notice due to supply constraints and production practices.
18. Weatherglaze Systems Ltd reserves the right to alter the design or specification of any door unit without notice.
19. Due to Weatherglaze's policy of continued improvements items displayed on the brochure / website may not be available or may have changed in appearance / colour, while every reasonable effort will be made to replicate the brochure / website images the client is obliged to accept the unit as manufactured.